

## **QUALITY POLICY**

The ChemPro's Quality Policy provides the foundation for all business activities within the organization. It is to provide our best and seamless quality services to our customers. ChemPro offers tailor-made and value-add logistics services which include but are not limited to:

- > Provision of training
- Provision of audit services
- Consultation for the logistics supply-chain
- Logistics Value Add Services

Complete customer satisfaction is always our priority, and it contributes to us, the continuous growth and long-term survival. To achieve our objectives, our quality policy will:

- Target appropriately and directly to our company objectives
- > Comply with the commitments and requirements with aims to continually improve the effectiveness of our quality management system
- Lead the appraisal frameworks in reviewing our quality objectives
- > Be communicated and made known to all staff members in our organization

And to reach our objectives, all staff are required to:

- > Provides full coordination and cooperation to all internal stakeholders
- Familiar themselves with and understand completely the procedures of the quality systems relevant to their areas of works
- Follow and comply with the requirements of procedures

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